

### Board of Directors Meeting Agenda

Date:February 1, 2024, 5:30 P.M. TO 8:00 P.M.Zoom Link:https://doctorsofbc.zoom.us/j/92755772004?pwd=aE1XeHdndjIxdFVIa2hnTzcrSEg2Zz09

### 1. President's Welcome

Land Acknowledgement - Dr Danette Dawkin

### 2. Consent Agenda

### For approval:

- Draft December 10, 2023 Board Minutes
- SGP Financial Management Report, December 31, 2023

Recommendation for Decision: The Board approves the consent agenda.

### 3. 2023/24 Allocation & 2024/25 General Fee Increase

BRIEFING NOTE: Fee Allocation

**Recommendation for Decision**: The Board approves the allocation of the 2023/24 Family Practice Fee Guide Funding and the 2024/25 General Fee Increase as presented.

### 4. Executive Director Hire

BRIEFING NOTE: Report of the Staffing Committee

**Recommendation for Decision**: The Board approves the hiring of the Staffing Committee's recommended candidate for Executive Director, as presented.

### 5. The Board's Role in Onboarding the Executive Director

#### Discussion

Guest Speaker: Doug Nelson & Karen Gilmore, The Discovery Group

### 6. Conclusion



### BOARD OF DIRECTORS MEETING MINUTES DECEMBER 10, 2023

Minutes of the BC Family Doctors Board of Directors meeting held on December 10, 2023 via videoconference.

### PRESENT:

Charlene Lui, Board Chair Tahmeena Ali, President Maryam Zeineddin, President-Elect and Statutory Negotiations Committee (SNC) Representative Goldis Mitra, Treasurer Danette Dawkin, Past-President Karen Forgie, Economics Committee Chair Forson Chan, District 5 Board Delegate Jessica Chan, District 3 Board Delegate Harjinder Dau, District 7 Board Delegate Grant Del Begio, District 10 Board Delegate Magda Du Plessis, District 12 Board Delegate Shelley Jetzer, District 8 Board Delegate Philip Kubara, District 14 Board Delegate Sujatha Nilavar, District 16 Board Delegate Sara Nimmo, District 4 Board Delegate Alicia Pawluk, District 2 Board Delegate Nicholas Petropolis, District 6 Board Delegate (arrived at 9:30 a.m.) Irfan Rajani, First Five Years of Practice Representative Julia Robson, Family Practice Resident R2 Olivia Tseng, District 3 Board Delegate David Whittaker, District 11 Board Delegate

### **REGRETS:**

Kamiko Bressler, Family Practice Resident R1 Melissa Duff, District 1 Board Delegate Celestine Esume, District 13 Board Delegate Onuora Odoh, District 9 Board Delegate

### GUESTS:

Greg Costello, Family Practice Services Committee (FPSC) Representative (Items 7 to 9) Robert Drapala, Sports Medicine Representative (Items 7 to 9) Dan Horvat, Doctors of BC Liaison (Items 7 to 9) Baldev Sanghera, FPSC Representative (Items 7 to 9) Tracy Monk, FPSC Representative (Items 7 to 9)

#### STAFF:

Renee Fernandez, Executive Director Penelope Hutchison, Chief Strategy and Operations Officer Meg McCaslin, Program and Communications Coordinator

### **PREPARATION OF MINUTES:**

Carol Lee, Mosaic Writing Group, Recording Secretary

### 1. CALL TO ORDER AND DECLARATION OF QUORUM

Upon confirming that a quorum was present, Tahmeena Ali, President, called the meeting to order at 9:04 a.m.

Shelly Jetzer, District 8 Board Delegate, provided a land acknowledgement and invited BC Family Doctors Board members to acknowledge the territory from which they are participating in the meeting.

The meeting attendees participated in an ice-breaker exercise.

#### 2. ADOPTION OF THE AGENDA

Draft agenda of the December 10, 2023 Board meeting was provided with the agenda material.

The agenda of the December 10, 2023 BC Family Doctors Board of Directors meeting was adopted.

### 3. CONSENT AGENDA

The following documents were provided with the agenda material:

- For approval:
  - Draft September 30, 2023 Board Minutes
  - SGP Financial Management Report for the period ended October 31, 2023, dated November 28, 2023
  - Nominating Report re "RA Delegate Nominations 2024"
- For information:
  - Membership Tracker, as of October 31, 2023
  - o Economics Tracker, December 2023.

The Consent Agenda for the December 10, 2023 Board of Directors meeting was adopted.

#### Member Arrived

Nicholas Petropolis joined the meeting at 9:30 a.m.

#### 4. **NEW BUSINESS**

The President reported that Charlene Lui has been elected as the Doctors of BC President-Elect. As a result, it will be necessary to elect a new Board Chair or to appoint an Acting Chair until the 2023 Annual General Meeting (AGM).

It was agreed that, in the interest of succession planning, to seek expressions of interest from all Board members and to provide an opportunity for interested individuals to gain experience chairing meetings.

#### 5. EXECUTIVE DIRECTOR (ED) HIRING UPDATE

The President reviewed a presentation titled "Staffing Committee Update" providing an updated on the recruitment of a new ED.

During discussion, it was noted that an ad-hoc Board meeting will be called in February 2024 to consider the Staffing Committee's recommended candidate for the ED position.

### 6. **BUDGET 2024**

Briefing note re "The 2024 Budget", dated December 10, 2023, was provided with the agenda material.

Goldis Mitra, Treasurer, and Penelope Hutchison, Chief Strategy and Operations Officer, jointly led the review of a presentation titled "Budget 2024" and highlighted:

- Work planned for 2024:
  - Development of a new strategic plan
  - Modernize governance model, including updating by-laws
  - Expansion of the Longitudinal Family Physician (LFP) Payment Model
  - Expansion of billing training and advice
  - Simplification of family medicine fee guide
  - Increasing communications with members and partner organizations
- Proposed 2024 budget:
  - Planned deficit of \$127,082:
    - To be funded from the BC Family Doctors' \$1.7 million investment account
    - After a \$950,000 Operating Reserve Fund set aside, there is more than \$700,000 in excess investment funds to support the growth in operations and activities
  - Total estimated revenue of \$1,736,151:
    - Doctors of BC (DoBC) funding of \$263,332 to support the work on the expansion of the LFP Payment Model
  - Total expenses of \$1,863,233:
    - Expansion of the senior leadership team and hiring of two additional staff positions
    - Increase in contractors and consultant fees to achieve the Board's 2024 priorities.

The 2024 budget was approved, as presented.

### **Agenda Varied**

The order of the agenda was varied to consider Item 8 prior to Item 7.

### 8. FEE-FOR-SERVICE (FFS) AND LONGITUDINAL FAMILY PHYSICIAN (LFP) PAYMENT MODEL UPDATES

Karen Forgie, Economics Chair, reviewed the Economics Tracker provided with the consent agenda and invited suggestions for 2024 PMA allocations.

During discussion, the following suggestions for 2024 allocations were received:

- Increase tray and procedure fees
- Incentivize in-person visits
- Maternity care fees and incentives.

### Agenda Varied

The order of the agenda was resumed.

### 7. 2025 PHYSICIAN MASTER AGREEMENT (PMA) PRIORITIES

Briefing note re "Priorities for the 2025 PMA" was provided with the agenda material.

Renee Fernandez, Executive Director, reviewed the briefing note provided with the agenda material and highlighted themes for 2025 PMA negotiation priorities, based on survey responses from BC Family Doctors members:

- 1. Modernize and create equity in physician compensation
- 2. Address administrative burdens
- 3. Expand business and practice supports
- 4. Improve physician health and well-being
- 5. Increase family physician (FP) respect and representation
- 6. Build the future of primary care.

Discussion ensued on:

- The need to address the inequities in rural, remote and Indigenous communities:
  - Concern that BC Family Doctors is more engaged in urban physician compensation than rural and remote physicians
  - The misconception that the LFP Payment Model solved the primary care crisis:
  - The need to address the systemic issues arising from the LFP Payment Model through the 2025 PMA negotiations
- The need to challenge the assumption that FPs and nurse practitioners (NPs) are equivalent
- Concern regarding the potential duplication of effort with DoBC initiatives regarding technology supports
- Concern with the number of FP priorities being proposed for the 2025 PMA negotiations
- Suggestion to take a strategic approach to build on the successes of the 2022 PMA negotiations
- Suggestion to identify BC Family Doctors' priorities that would also benefit specialists.

That 2025 Physician Master Agreement priorities were approved, as presented.

### **Agenda Varied**

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The order of the agenda was varied to continue with the discussion on Item 8.

### 8. FEE-FOR-SERVICE (FFS) AND LONGITUDINAL FAMILY PHYSICIAN (LFP) PAYMENT MODEL UPDATES (continued)

The President provided an update on discussions with the Ministry of Health (MoH) to expand the LFP Payment Model for:

- Time and interaction fee codes for maternity and palliative care
- Availability payments for in-patient and long-term care
- Rural and remote compensation.

Discussion ensued on

- Concern regarding BC Family Doctors resources available to expand and implement the expansion of the LFP Payment Model:
  - Whether BC Family Doctors members should be informed of the lack of resources for the LFP Payment Model provided by DoBC and MoH
- Suggestion that BC Family Doctors members who have the capacity volunteer to provide short-term assistance to the BC Family Doctors staff.

### 9. CONCLUSION

There being no further business, the BC Family Doctors Board of Directors meeting held on December 10, 2023, concluded at 12:15 p.m.

# Management Report

Society of General Practitioners of BC For the period ended December 31, 2023

Prepared by Management

Prepared on January 24, 2024

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### Statement of Financial Position

As of December 31, 2023	Total
ASSETS	Total
Current Assets	
Cash and Cash Equivalent	070.001
10010 BMO Chequing	379,981
Total Cash and Cash Equivalent 13000 Prepaid Expense	<b>379,981</b> 3,569
Total Current Assets	3,309
Non-current Assets	
Property, plant and equipment	
15000 Office Assets 15100 Furnishings	23,446
17100 Accumulated Dep - Furnishings	-10,530
Total 15100 Furnishings	12,916
15200 Computers	53,426
17200 Accumulated Dep - Computers	-52,887
Total 15200 Computers	539
15900 Leasehold Improvements	8,608
Total 15000 Office Assets	22,063
17000 Cumulative Depreciation	
17300 Accumulated Dep - Leasehold Imp	-5,165
Total 17000 Cumulative Depreciation	-5,165
Total Property, plant and equipment	16,898
11000 Investments	
11100 Nesbitt Burns	683,180
Total 11000 Investments	683,180
11200 Operating Reserve Fund	800,000
Total Non Current Assets	1,500,078
Total Assets	\$1,883,628
LIABILITIES AND EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable (A/P)	
20000 Accounts Payable	20,081
20100 A/P Other Audit	3,750
Total Accounts Payable (A/P)	23,831
Credit Card	
20400 FERNANDEZ BMO CC # 6220	3,542

20600 HUTCHISON CC BMO # 5267 **Total Credit Card** 

20500 MCCASLIN BMO CC # 2351 / 5290

352

4,992

### **Return to Agenda**

	Tota
Equity	
30000 Opening Balance Equity	1,492,163
Retained Earnings	C
Profit for the year	358,749
Total Equity	1,850,911
Total Liabilities and Equity	\$1,883,628

# Statement of Operations

January - December 2023

	Jan. 2023	Feb. 2023	Mar. 2023	Apr. 2023	May 2023	Jun. 2023	Jul. 2023	Aug. 2023	Sep. 2023	Oct. 2023	Nov. 2023	Dec. 2023	Tota
INCOME													
40100 Membership Dues - SGP Regular		785,594	192,395	152,417	87,490	16,983	14,095	12,829	8,795	6,179	6,655	3,327	1,286,75
40300 Doctors of BC Annual Grant			100,000										100,00
40500 Divisions Income	133	3,600	5,650	2,750	800								12,93
42000 Interest Income & Bank Interest	1,902	1,749	1,434	1,599	11,124	1,843	2,773	3,143	20,270	3,129	3,239	3,144	55,34
49900 Honoraria Reimbursements		25,396											25,39
49910 Doctors of BC LFP Funding Transfer Agreement						65,833	65,833			65,833			197,50
Total Income	2,035	816,338	299,479	156,766	99,413	84,660	82,702	15,972	29,065	75,141	9,894	6,471	1,677,93
GROSS PROFIT	2,035	816,338	299,479	156,766	99,413	84,660	82,702	15,972	29,065	75,141	9,894	6,471	1,677,93
XPENSES													
50100 HONORARIA													
50102 Meeting Honoraria	4,650	20,309	3,299	13,234	1,828	27,422	1,590	2,345	30,006	5,961	12,598	14,228	137,47
50103 Executive Stipend	3,200	3,200	3,200	3,200	3,200	3,200	3,200	3,200	3,200	3,200	3,200	3,200	38,40
50110 Other Work		477	477	159	159	795							2,06
50170 Honoraria CPP SGP Contribution	268	570	109	397	13	1,113		59	1,036	225	607	532	4,92
Total 50100 HONORARIA	8,118	24,556	7,084	16,990	5,200	32,530	4,790	5,604	34,241	9,387	16,405	17,960	182,80
56000 EXPENSES													
56030 Transportation & Accommodation	1,101	656			504	3,815	271		1,382	98	3,455		11,28
56050 Hotel Per Diem	1,135	759			1,259	8,743			1,385	327			13,60
Total 56030 Transportation & Accommodation	2,237	1,414			1,763	12,558	271		2,767	425	3,455		24,89
Total 56000 EXPENSES	2,237	1,414			1,763	12,558	271		2,767	425	3,455		24,89
58000 Contractors & Consultants	518	525		499		2,605	630	19,688	9,521	10,868		21,875	66,72
59000 Contractors Physicians	714	1,517	893	1,428	625	714	446	1,071	893	538	1,964	1,785	12,58
Total 58000 Contractors & Consultants	1,232	2,042	893	1,927	625	3,319	1,076	20,759	10,414	11,406	1,964	23,660	79,31
66000 Payroll Expenses													
66010 Wages - Gross	56,119	56,119	56,119	62,653	62,653	72,081	59,237	59,545	49,339	58,037	55,390	74,621	721,91
66130 CPP SGP Contribution	3,252	3,252	3,407	2,344	1,878	2,052	903	756	412	359	182		18,79
66150 EI SGP Contribution	1,281	1,281	1,284	926	677	769	320	213	164	111			7,02
Total 66000 Payroll Expenses	60,652	60,652	60,810	65,923	65,208	74,903	60,460	60,514	49,915	58,508	55,572	74,621	747,73
66160 Payroll Processing Expense	381	614	772	772	589	998	810	578	652	825	612	854	8,45
66200 RRSP Benefit			6,375			5,375	2,000		5,375			5,375	24,50
66300 Medical, LTD, Insurance Benefit	4,004	4,004	4,004	4,004	4,004	4,004	4,004	3,242	3,242	4,701	3,728	3,728	46,66
66400 Employee Training		35							998		475	998	2,50
66700 Membership & Licenses		2,452											2,45
70000 Communications & Marketing Expenses	7,940	5,452	4,884	2,415	3,277	2,946	4,974	4,881	5,424	6,528	7,247	8,348	64,31
79000 Website Expenses	4,304	788	2,494	689	722	886	886				1,214		11,98
Total 70000 Communications & Marketing Expenses	12,244	6,239	7,377	3,104	3,999	3,832	5,859	4,881	5,424	6,528	8,461	8,348	76,29
70100 Meeting Space and Catering	60	540			3,790	3,095		79	340	2,190			10,09
70200 Gifts and Donations	213		291	221	164	106		138	735			269	2,13
70300 Professional Services Fees	788	788	788	4,537	788	828	16,937	788	788	5,549	788	788	34,15

	Jan. 2023	Feb. 2023	Mar. 2023	Apr. 2023	May 2023	Jun. 2023	Jul. 2023	Aug. 2023	Sep. 2023	Oct. 2023	Nov. 2023	Dec. 2023	Total
70400 Bank & Interest Expense	54	52	74	62	84	57	79	63	125	66	63	65	843
73300 Insurance & WorkSafe	961	512			1,000		3,990						6,463
74900 Office Supplies & Services	1,938	1,952	1,928	2,465	2,098	5,182	1,839	1,649	1,844	1,612	1,933	1,530	25,970
77100 Rent and Parking	2,554	2,554	2,554	2,665	3,178	2,665	2,665	2,665	2,665	2,665	2,665	2,665	32,160
78100 Telephone-Fax		8											8
79010 Education Program Expenses	3,667	34	314	943	458	248	2,774			876	2,365		11,679
Total Expenses	99,101	108,448	93,262	103,611	92,947	149,699	107,554	100,959	119,524	104,737	98,487	140,860	1,319,188
PROFIT	\$ -97,066	\$707,890	\$206,217	\$53,155	\$6,466	\$ -65,039	\$ -24,852	\$ -84,987	\$ -90,459	\$ -29,595	\$ -88,593	\$ -134,389	\$358,749

## Statement of Operations YTD Comparison

January - December 2023

		Tota
	Jan - Dec. 2023	Jan - Dec. 2022 (PY
INCOME		
40100 Membership Dues - SGP Regular	1,286,758	1,042,289
40300 Doctors of BC Annual Grant	100,000	44,54
40500 Divisions Income	12,933	8,80
42000 Interest Income & Bank Interest	55,349	14,62
49900 Honoraria Reimbursements	25,396	
49910 Doctors of BC LFP Funding Transfer Agreement	197,500	
Total Income	1,677,936	1,110,26
GROSS PROFIT	1,677,936	1,110,26
XPENSES		
50100 HONORARIA		
50102 Meeting Honoraria	137,471	168,42
50103 Executive Stipend	38,400	39,24
50110 Other Work	2,067	6,43
50170 Honoraria CPP SGP Contribution	4,927	7,73
Total 50100 HONORARIA	182,865	221,84
56000 EXPENSES		
56030 Transportation & Accommodation	11,282	9,91
56050 Hotel Per Diem	13,608	13,90
56070 Other Expense		10
Total 56030 Transportation & Accommodation	24,890	23,92
56060 Office Overhead		1,50
Total 56000 EXPENSES	24,890	25,42
58000 Contractors & Consultants	66,728	55,35
59000 Contractors Physicians	12,586	16,55
Total 58000 Contractors & Consultants	79,314	71,91
66000 Payroll Expenses		
66010 Wages - Gross	721,912	606,36
66130 CPP SGP Contribution	18,799	16,79
66150 EI SGP Contribution	7,027	6,45
Total 66000 Payroll Expenses	747,738	629,61
66160 Payroll Processing Expense	8,457	8,56
66200 RRSP Benefit	24,500	19,25
66300 Medical, LTD, Insurance Benefit	46,667	38,18
66400 Employee Training	2,505	3,62
66700 Membership & Licenses	2,452	2,65
70000 Communications & Marketing Expenses	64,315	78,32
79000 Website Expenses	11,982	5,12
Total 70000 Communications & Marketing Expenses	76,297	83,45
70100 Meeting Space and Catering	10,094	6,70
70200 Gifts and Donations	2,136	74
70300 Professional Services Fees	34,150	25,66

		Total
	Jan - Dec. 2023	Jan - Dec. 2022 (PY)
70400 Bank & Interest Expense	843	846
72400 Depreciation Expense		3,786
73300 Insurance & WorkSafe	6,463	6,303
74900 Office Supplies & Services	25,970	22,723
77100 Rent and Parking	32,160	29,800
78100 Telephone-Fax	8	61
79010 Education Program Expenses	11,679	13,833
Total Expenses	1,319,188	1,214,981
ROFIT	\$358,749	\$ -104,721

### Budget vs. Actuals

January - December 2023

				Total
	Actual	Budget	over Budget	% of Budget
INCOME				
40100 Membership Dues - SGP Regular	1,286,758.17	1,194,260.00	92,498.17	107.75 %
40300 Doctors of BC Annual Grant	100,000.00	100,000.00	0.00	100.00 %
40500 Divisions Income	12,933.33	10,560.00	2,373.33	122.47 %
42000 Interest Income & Bank Interest	55,349.22	8,500.00	46,849.22	651.17 %
49900 Honoraria Reimbursements	25,395.53		25,395.53	
49910 Doctors of BC LFP Funding Transfer Agreement	197,499.99		197,499.99	
Total Income	1,677,936.24	1,313,320.00	364,616.24	127.76 %
GROSS PROFIT	1,677,936.24	1,313,320.00	364,616.24	127.76 %
EXPENSES				
50100 HONORARIA				
50102 Meeting Honoraria	137,470.97	226,647.00	-89,176.03	60.65 %
50103 Executive Stipend	38,400.00	38,400.00	0.00	100.00 %
50110 Other Work	2,066.62	41,000.00	-38,933.38	5.04 %
50170 Honoraria CPP SGP Contribution	4,927.33	13,135.00	-8,207.67	37.51 %
Total 50100 HONORARIA	182,864.92	319,182.00	-136,317.08	57.29 %
56000 EXPENSES				
56030 Transportation & Accommodation	11,281.92	63,450.00	-52,168.08	17.78 %
56050 Hotel Per Diem	13,608.22		13,608.22	
Total 56030 Transportation & Accommodation	24,890.14	63,450.00	-38,559.86	39.23 %
56060 Office Overhead		4,500.00	-4,500.00	
Total 56000 EXPENSES	24,890.14	67,950.00	-43,059.86	36.63 %
58000 Contractors & Consultants	66,727.86	111,990.00	-45,262.14	59.58 %
59000 Contractors Physicians	12,586.25		12,586.25	
Total 58000 Contractors & Consultants	79,314.11	111,990.00	-32,675.89	70.82 %

Return to Agenda

				Tota
	Actual	Budget	over Budget	% of Budge
66000 Payroll Expenses				
66010 Wages - Gross	721,911.90	718,090.00	3,821.90	100.53 %
66130 CPP SGP Contribution	18,798.51	20,945.00	-2,146.49	89.75 %
66150 EI SGP Contribution	7,027.11	7,560.00	-532.89	92.95 %
Total 66000 Payroll Expenses	747,737.52	746,595.00	1,142.52	100.15 %
66160 Payroll Processing Expense	8,457.16	8,760.00	-302.84	96.54 %
66200 RRSP Benefit	24,500.00	26,500.00	-2,000.00	92.45 %
66300 Medical, LTD, Insurance Benefit	46,667.00	47,250.00	-583.00	98.77 9
66400 Employee Training	2,505.00	11,010.00	-8,505.00	22.75 9
66700 Membership & Licenses	2,451.85	3,000.00	-548.15	81.73 9
70000 Communications & Marketing Expenses	64,314.83	87,600.00	-23,285.17	73.42 9
79000 Website Expenses	11,981.82	10,320.00	1,661.82	116.10 9
Total 70000 Communications & Marketing Expenses	76,296.65	97,920.00	-21,623.35	77.92 9
70100 Meeting Space and Catering	10,093.80	22,750.00	-12,656.20	44.37 9
70200 Gifts and Donations	2,136.42	1,200.00	936.42	178.04 °
70300 Professional Services Fees	34,150.09	41,040.00	-6,889.91	83.21 9
70400 Bank & Interest Expense	842.55	1,200.00	-357.45	70.21 9
73300 Insurance & WorkSafe	6,463.30	5,000.00	1,463.30	129.27 9
74900 Office Supplies & Services	25,970.40	20,340.00	5,630.40	127.68 9
77100 Rent and Parking	32,160.03	31,368.00	792.03	102.52 9
78100 Telephone-Fax	7.90	300.00	-292.10	2.63 9
79010 Education Program Expenses	11,678.80	38,500.00	-26,821.20	30.33 %
Total Expenses	1,319,187.64	1,601,855.00	-282,667.36	82.35 %
IET OPERATING INCOME	358,748.60	-288,535.00	647,283.60	-124.33 %
VET INCOME	\$358,748.60	\$ -288,535.00	\$647,283.60	-124.33 %



**BRIEFING NOTE** 2023/24 Family Practice Fee Guide Funding 2024/25 General Fee Increase Allocation

### 1. PURPOSE

To identify the BC Family Doctors priorities for allocating the 2023/24 Family Practice Fee Guide Funding and the 2024/25 General Fee Increases.

### 2. BACKGROUND

The 2022 PMA provided several baskets of fee-for-service funding to family medicine.

### (a) New annual funding for the purpose of modifying fees and/or creating new fees

### \$59.0M/year, effective April 1, 2023

- \$1.0M/year to be allocated with the agreement of the Section of Surgical Assistants (completed)
- \$0.7M/year to be allocated with the agreement of the Section of Sports and Exercise Medicine (in progress)

An additional \$26.0M/year will need to be allocated in 2024. (This will come to the Board at a later date.)

We have \$56 M/year remaining of our 2023 funding as we have already allocated some funds as below:

Fee code	Status
14540 IUD insertion	Completed – effective December 2023
13655 FP Vasectomy bonus associated with bilateral vasectomy	Completed – effective December 2023
13003 BMI surgical assist surcharge	Completed – effective December 2023
13631 tray fee	In progress with MSP
14005 and 14105	In progress with MSP

### (b) General Fee Increase

### \$16.1M/year, effective April 1, 2024

The 2022 PMA also provided an overall fee increase of 1.0%, effective April 1, 2024. For family medicine, this is equivalent to \$16.1M. Changes to fees will be effective as of April 1, 2024.



**BRIEFING NOTE** 2023/24 Family Practice Fee Guide Funding 2024/25 General Fee Increase Allocation

### 3. RECOMMENDATION

The Economics Committee has reviewed the allocations in detail. They recommend that the funding be allocated as noted in the Appendix.

### Notable fee increases are shared below.

### Visits

- In-office, virtual, and out-of-office visits will increase significantly for the first time in many years.
- For example, 0100 will increase from \$35.83 to \$37.91.
- In-office and virtual visits have been kept equal.
- As these are highly used fee codes, this has a cost of almost \$50 million dollars per year.

### **Counselling and Complete Examinations**

- For several years, we have been working to increase the value of counselling visits so that they are equal to complete examinations.
- The goal was to have a 1:2:2 ratio of visits: counselling: complete examinations
- With this allocation, we have achieved this for in-office, virtual, and out-of-office care.

### Consultations

- In-office and out-of-office consultations received a significant increase to recognize the work of physicians who provide referral-based consultative care
- This will assist doctors with focused practices as well as those who provide consultative care in addition to their longitudinal practice (e.g. sports medicine, addiction medicine, mental health, reproductive health care, etc.)

### Immunizations and injections:

- Adult immunizations (stand-alone fee) were increased to \$16.50
- Pediatric immunizations (add on to visit) were increased to \$6.50

### **Delegable fees**

- Fees that can be billed for services provided by staff and/or allied care providers were all increased
- These include anticoagulation advice, medical advice relay, immunizations, and injections

### **Time-based fees**

• All time-based fees will have a value of \$49.95 per 15 minutes

You can find information about the fee codes in the <u>Simplified Fee Guide</u> and the <u>MSC Payment</u> <u>Schedule</u>.



### Appendix - Summary of Fee Allocations

	FEE CHANGES FROM 2023/24 FM FEE FUND AND 2024/25 GFI ALLOCATIONS	CURRENT	PROPOSED FEE	PROPOSED FEE
FEE CODE 00010	DESCRIPTION Intramuscular injections, immunizations pts 19 years or older	FEE \$15.25	FROM FM FUND \$16.50	FROM GFI
00011	Intravenous medications Venepuncture and dispatch of specimen	\$15.25 \$6.39	\$16.50 \$6.70	
00013	Intra-arterial medications	\$17.15	\$17.49	
00014 00015	Injection, Intra-articular - hip (initial injection) Injection, Intra-articular - tendons, bursae and all other joints (initial injection)	\$27.36 \$18.18	\$28.73	\$19.09
00019	Venesection for polycythemia, phlebotomy - procedureal fee Skin Tests-diagnostic	\$33.75 \$9.51	\$35.43 \$9.99	
00034	Subcutaneous injections pts 19 years or older	\$15.25	\$16.50	\$26.49
00039 00043	Opioid Agonist Treatment (OAT) for Opioid Use Disorder Anticoagulation Therapy	\$25.94 \$9.34	\$10.00	
00062 00064	Adoption - Examination - initial, of well child, report Adoption - Subsequent Exam - within 6 months	\$83.14 \$37.40		\$87.29 \$39.27
00065 00066	Investigation with completion of B.C. Mental Health Act Forms 3, 4.1, 4.2 or 6 (fee per doctor) Completion of B.C. Mental Health Act Forms 3, 4.1 or 4.2 or 6, on previously assessed or treated	\$111.27 \$50.00		\$116.83 \$52.50
00067	Investigation with cancellation of B.C. Mental Health Act Forms 4.1, 4.2 or 6, and subsequent vol	\$49.88		\$52.37
00081 00082	Emergency Bedside care Critical care monitoring	\$113.18 \$67.90	\$71.29	\$118.84
00083 00084	Crisis Intervention Accompanying patients	\$113.18 \$236.78	\$118.83 \$248.61	
00100	Visit-in office (Age 2-49)	\$35.83	\$36.44	\$37.91
00101 00103	Complete examination - in office (Age 2-49) Home visit - (service rendered between 0800 and 2300 hours)- any day	\$72.05 \$127.23	\$77.04 \$133.59	
00105 00110	Visit - Hospital - On-Call, On-Site - Night Consultation-in office (Age 2-49)	\$76.99 \$85.71	\$80.84 \$92.45	
00111	emergency home visit ( or scene of accident)	\$127.23	\$133.59	
00112 00113	Emergency Visit Visit - Hospital - On-Call, On-Site - Evening	\$127.23 \$55.39	\$133.59 \$58.16	
00114 00115	Visit - Nursing Home - one or multiple, per patient Visit - Nursing Home - one patient - when patient seen between hours of 0800 hrs and 2300 hrs -	\$40.62 \$127.23	\$46.00 \$133.59	
00117	Interpretation of electrocardiogram by non-internist	\$10.83	\$11.05	
00118 00119	Attendance at caesarean section (if specifically requested by surgeon for care of baby only) Routine care of new-born in hospital	\$98.95 \$101.14	\$103.90 \$106.20	
00120 00121	Counselling- individual - in office (age 2-49) Group counselling - 2 or more patients - first full hour	\$64.35 \$188.43	\$77.04 \$197.85	
00122	Group counselling 2 or more patients - second hour - per 1/2 hour	\$94.22	\$98.93	
00123 00127	Visit - Hospital - On-Call, On-Site - Sat./Sun./Stat.Holiday Palliative care patient facility visit	\$55.39 \$59.92	\$58.16 \$62.91	
00190 00193	Treatments other than excision- minor-operation only Non-CVT Certified surgical assist at Open Heart Surgery	\$33.87 \$32.17	\$35.56 \$33.77	
00195	Surgical Assistance (less than \$317.00 inclusive)	\$139.78	\$146.35	\$007.00
00196 00197	Surgical Assistance (\$317.01 to \$529.00 inclusive) Surgical Assistance (> \$529.00)	\$198.60 \$294.58		\$207.93 \$306.36
00198 00757	Surgical Assistant - > 3 hours (continuous) Aspiration Other Joints	\$32.17 \$15.62	\$16.40	\$33.78
00761	Aspiration Bursa or Cyst	\$15.62	\$16.40	
10010 10011	Tdap-IPV or DTaP-IPV (Diphtheria, Tetanus, Pertussis, Polio) DTaP-IPV-Hib (Diphtheria, Tetanus, Pertussis, Polio, Hib)	\$5.82 \$5.82	\$6.50 \$6.50	
10012 10013	Td (Tetanus, Diphtheria) Td/IPV (Tetanus, Diphtheria, Polio)	\$5.82 \$5.82	\$6.50 \$6.50	
10014	TdaP (Tetanus, Diphtheria, Pertussis)	\$5.82	\$6.50	
10015 10016	Influenza (Flu) Hepatitis A	\$5.82 \$5.82	\$6.50 \$6.50	
10017 10018	Hepatitis B Haemophilus influenza type b (Hib)	\$5.82 \$5.82	\$6.50 \$6.50	
10019 10020	Polio (IPV) Meningococcal C Conjugate (MEN-C)	\$5.82 \$5.82	\$6.50 \$6.50	
10021	Meningococcal Quadrivalent Conjugate (Groups A, C, Y, W-135)	\$5.82	\$6.50	
10022 10023	MMR (Measles, Mumps, Rubella) Pneumococcal Conjugate (PCV13)	\$5.82 \$5.82	\$6.50 \$6.50	
10024	Pneumococcal Polysaccharide (PPV23)	\$5.82	\$6.50	
10025 10026	Rabies Varicella (Chickenpox)	\$5.82 \$5.82	\$6.50 \$6.50	
10027 10028	DTap-HB-IPV-Hib (Diphtheria, Tetanus, Pertussis, Hepatitis B, Polio, Hib) HPV (Human Papillomavirus)	\$5.82 \$5.82	\$6.50 \$6.50	
10029 10030	Rotavirus MMR/V (Measles, Mumps, Rubella and Varicella)	\$5.82 \$5.82	\$6.50 \$6.50	
10040	Respiratory immunization for patients 19 years of age or older (with visit)	\$5.82	\$6.50	
10041 10046	Respiratory immunization for patients 19 years of age or older (without visit) Assessment for COVID-19 Therapeutics - per 15 min	\$14.00 \$44.04	\$16.50 \$49.95	
10047 10710	Pediatric COVID-19 Immunization	\$5.52 \$11.06	\$6.50 \$11.61	
12100	Visit - In Office (age 0-1)	\$38.24	\$41.11	
12101 12110	Complete examination - in office - (age 0-1) Consultation-in office (Age 0-1)	\$77.79 \$92.37	\$82.22 \$98.66	
12120 12200	Counselling - individual - In Office (age 0-1) Visit - Out of Office (age 0-1)	\$68.77 \$45.87	\$82.22 \$49.31	
12201	Visit - Out of Office - complete examination - (age 0-1)	\$93.35	\$98.62	
12210 12220	Consultationout of office (Age 0-1) Counselling - individual - Out of Office (age 0-1)	\$110.85 \$82.51	\$118.34 \$98.62	
13000 13005	Telephone advice to Community Health Rep Advice about a patient in Community Care	\$19.92 \$19.92	\$20.91 \$20.91	
13008	Community based FP hospital visit	\$59.92	\$62.91	
13011 13012	Hospital at Home visit Hospital at Home FP Conference with Allied Care Provider and/or Physician - per 15 minutes or g	\$68.40 \$47.10	\$71.82 \$49.95	
13013 13014	Assessment Induction OAT for OUD per 15 min Management of OAT induction for Opioid Use Disorder	\$47.10 \$22.03	\$49.95	
13020	Telehealth FP Assistant	\$47.10	\$23.13 \$49.95	
13028 13041	Community FP supportive care hospital visit Telehealth FP in-office Group Counselling - First full hour	\$41.88 \$188.39	\$43.97 \$197.81	
13042	Telehealth FP in-office Group Counselling For groups of two or more patients - Second hour, per	\$94.20	\$98.91	¢c2.00
13052 13070	Anesthetic evaluation, non-certified anesthesiologist In Office assessment of an unrelated condition(s) in association with a WorkSafe BC service	\$60.76 \$17.97	\$19.93	\$63.80
13075 13109	In Office assessment of an unrelated condition(s) in association with an ICBC service Community based FP: Acute care hospital admission examination	\$17.97 \$114.04	\$19.93 \$119.72	
13194	Surgical Assist - FP first surgical assist of the day	\$95.10	\$99.86	
13200 13201	Visit-out of office (Age 2-49) Complete examination-out of office office (Age 2-49)	\$42.98 \$86.44	\$46.20 \$92.40	
13210 13220	Consultationout of office (Age 2-49) Counselling- individual - out of office (age 2-49)	\$102.87 \$77.20	\$110.88 \$92.40	
13228	Visit - hospital -Community based FP (courtesy/associate privileges)	\$31.94	\$33.54	
13236 13237	Telehealth FP Consultation (age 0-1) Telehealth FP Visit (age 0-1)	\$92.37 \$38.24	\$98.66 \$41.11	
13238 13334	Telehealth FP Individual counselling (minimum time per visit - 20 minutes) (age 0-1) Visit - long term care, first visit of day bonus, extra	\$68.77 \$71.98	\$82.22 \$75.58	
13338	Visit - first facility visit of the day (for routine supportive or terminal care) (active hosp priv	\$57.18	\$60.04	
13339 13436	Visit - first facility visit of the day bonus, extra (courtesy/associate privileges) Telehealth FP Consultation (age 2-49)	\$71.98 \$85.71	\$75.58 \$92.45	
13437 13438	Telehealth FP Visit (age 2-49) Telehealth FP Individual counselling (minimum time per visit - 20 minutes) (age 2-49)	\$35.83 \$64.35	\$36.44 \$77.04	\$37.91
13501	MAiD Assessment Fee - Assessor Prescriber	\$47.10	\$49.95	
13502 13503	MAiD Assessment Fee - Assessor Physician witness to video conference MAiD Assessment - Patient Encounter	\$47.10 \$47.10	\$49.95 \$49.95	
13504	MAID Event Preparation and Procedure MAID Event Preparation and Procedure MAID Medication Pick-up and Return	\$309.33 \$138.08	\$324.80	
13505 13536	Telehealth FP Consultation (age 50-59)	\$92.37	\$98.66	
13537	Telehealth FP Visit (age 50-59) Telehealth FP Individual counselling (minimum time per visit - 20 minutes) (age 50-59)	\$38.24 \$68.77	\$41.11 \$82.22	

13600	Biopsy - mucosa/skin - operation only	\$55.90		\$58.70
13601 13605	Biopsy - face - operation only Abscess - superficial - operation only	\$55.90 \$47.88		\$58.70 \$50.27
13610 13611	Laceration - minor (not requiring anaesthesia) - operation only Laceration - minor (requiring anaesthesia) - operation only	\$38.34 \$71.43		\$40.27 \$75.00
13612 13620	Laceration - extensive - >5cm - operation only (max 35 cm) Scar excision - up to 5cm - operation only	\$14.33 \$71.42		\$15.05 \$74.99
13621 13622	Scar excision - additional (max. 5) - operation only Carcinoma - skin - operation only	\$35.72 \$78.92		\$37.50 \$82.87
13623 13624	Excision of tumour under local anesthetic - face Removal of extensive scars - 5 cm or more - per cm over 5 cm	\$96.34 \$9.22	\$9.68	\$101.16
13630 13631	Paronychia - operation only Nail removal - simple - operation only	\$38.25 \$38.25	\$40.16 \$40.16	
13632 13633	Nail removal/destruction of nail bed - operation only Wedge excision or Vandenbos procedure of one nail – (operation only)	\$77.40 \$68.30	\$81.27 \$71.71	
13636 13637	Telehealth FP Consultation (age 60-69) Telehealth FP Visit (age 60-69)	\$96.56 \$39.96	\$103.22 \$42.96	
13638 13650	Telehealth FP Individual counselling (minimum time per visit- 20 minutes) (age 60-69) Haemorrhoid - enucleation or excision - external - operation only	\$71.90 \$55.84	\$85.92 \$58.63	
13655 13660	FP Vasectomy bonus (associated with bilateral vasectomy Metatarsal bone - closed reduction - operation only	\$23.56 \$56.53	\$23.56 \$59.35	
13706 13707	FP Delegated Patient Telehealth Management Fee FP Email/Text/Telephone Medical Advice Relay or ReRx Fee	\$20.37 \$7.13	\$21.39 \$10.00	
13708 13736	FP COVID-19 communication with specialist and/or allied care provider Telehealth FP Consultation (age 70-79)	\$43.77 \$109.16	\$49.95 \$116.16	
13737 13738	Telehealth FP Visit (age 70-79) Telehealth FP Individual counselling (minimum time per visit - 20 minutes) (age 70-79)	\$45.02 \$81.25	\$48.40 \$96.80	
13763 13764	FP Group Medical Visit - Three patients, per patient, per 1/2 hour or major portion thereof FP Group Medical Visit - Four patients, per patient, per 1/2 hour or major portion thereof	\$27.52	\$28.07 \$22.64	
13765 13766	FP Group Medical Visit - Five patients, per patient, per 1/2 hour or major portion thereof FP Group Medical Visit - Five patients, per patient, per 1/2 hour or major portion thereof	\$19.09 \$17.00	\$19.47 \$17.34	
13767	FP Group Medical Visit - Seven patients, per patient, per ½ hour or major portion thereof	\$15.49	\$17.34 \$15.80 \$14.68	
13768	PP Group Medical Visit - Eight patients, per patient, per ½ hour or major portion thereof PP Group Medical Visit - Nine patients, per patient, per ½ hour or major portion thereof PC Group Medical Visit - Turn attents are patient per ½ hour or major of portion thereof	\$13.48	\$13.75	
13770 13771	FP Group Medical Visit - Ten patients, per patient, per ½ hour or major portion thereof FP Group Medical Visit - Eleven patients, per patient, per ½ hour or major portion thereof	\$12.25 \$11.31	\$12.50 \$11.54	
13772 13773	FP Group Medical Visit - Twelve patients, per patient, per ½ hour or major portion thereof FP Group Medical Visit - Thirteen patients, per patient, per ½ hour or major portion thereof	\$10.63 \$9.94	\$10.84 \$10.14	
13774 13775	FP Group Medical Visit - Fourteen patients, per patient, per ½ hour or major portion thereof FP Group Medical Visit - Fifteen patients, per patient, per ½ hour or major portion thereof	\$9.35 \$8.80	\$9.54 \$8.98	
13776 13777	FP Group Medical Visit - Sixteen patients, per patient, per ½ hour or major portion thereof FP Group Medical Visit - Seventeen patients, per patient, per ½ hour or major portion thereof	\$8.55 \$8.18	\$8.72 \$8.34	
13778 13779	FP Group Medical Visit - Eighteen patients, per patient, per ½ hour or major portion thereof FP Group Medical Visit - Nineteen patients, per patient, per ½ hour or major portion thereof	\$8.00 \$7.72	\$8.16 \$7.87	
13836 13837	Telehealth FP Consultation (age 80+) Telehealth FP Visit (age 80+)	\$125.60 \$52.13	\$134.49 \$56.04	
13838 14004	Telehealth FP Individual counselling (minimum time per visit - 20 minutes) (age 80+) scObstetric Delivery Incentive for Family Physicians -associated with vaginal delivery and postna	\$93.77 \$406.62	\$112.08 \$426.95	
14005 14008	SCObstetric Delivery Incentive for Family Physicians -associated with management of labour and scObstetric Delivery Incentive Family Physicians - associated with postnatal care after an electiv	\$169.34 \$83.66	\$177.81 \$87.84	
14009 14018	scObstetric Delivery Incentive for Family Physicians - associated with attendance at delivery and SCFP Urgent Telephone Advice from a Specialist or FP with Consultative Expertise	\$338.70 \$47.10	\$355.64	\$49.95
14019 14021	SCFP Advice to a Nurse Practitioner/Registered Midwife Fee - Telephone or In person SCFP with Consultative Expertise Telephone/Video Advice - Response within 2 hours	\$47.10 \$65.78	\$49.95 \$69.07	
14022	SCFP with Consultative Expertise Telephone/Video Advice - Response within one Week - per 15 r SCFP with Consultative Expertise - Patient Telephone/Video Management/Follow-Up	\$47.10 \$21.91	\$49.95 \$23.00	
14023 14033 14043	scComplex Care Planning and Management Fee - 2 Diagnoses scFP Mental health planning fee	\$327.51 \$107.14	\$334.06	
14044	scFP Mental health Management Fee age 2 - 49 scFP Mental health Management fee age 50-59	\$64.25	\$77.04	
14045	scFP Mental health management fee age 60-69	\$68.77 \$71.90	\$82.22 \$85.92	
14047 14048	scFP Mental health management fee age 70-79 scFP Mental health management fee age 80+	\$81.27 \$93.77	\$96.80 \$112.08	
14050 14051	scIncentive for MRP Family Physicians - annual chronic care incentive (diabetes mellitus) scIncentive for MRP Family Physicians - annual chronic care incentive (heart failure)	\$133.92 \$133.92	\$136.60 \$136.60	
14052 14053	scIncentive for MRP Family Physicians - annual chronic care incentive (hypertension) SCIncentive for MRP Family Physicians - annual chronic care incentive (COPD)	\$53.58 \$133.92	\$54.65 \$136.60	
14063 14066	SCFP Palliative Care Planning Fee SCPersonal Health Risk Assessment (Prevention)	\$107.14 \$52.54	\$109.28 \$53.59	
14075 14076	SCComplex Care Planning and Management Fee - Frailty SCFP PatientTelephone Management Fee	\$327.51 \$21.92	\$334.06 \$21.92	
14077 14090	SCFP Conference with Allied care Provider and/or Physician – per 15 min FP Prenatal visit- complete examination	\$47.11 \$94.16	\$49.95 \$98.87	
14091 14094	FP - Prenatal visit - subsequent examination FP - Postnatal office visit	\$40.30 \$39.37	\$42.56 \$42.56	
14104 14105	Delivery and postnatal care (1-14 days in-hospital) Management of labour and transfer to higher level of care facility for delivery	\$641.23 \$267.03		\$673.29 \$280.38
14108 14109	Postnatal care after elective caesarean section (1-14 days in hospital) Primary management of labour and attendance at delivery and post-natal care associated with e	\$131.93 \$534.11		\$138.53 \$560.82
14109 14199 14250	Prolonged second stage labour schicentive for MRP Family Physicians (who bill encounter record visits) – annual chronic care in	\$93.13 \$133.92	\$136.00	\$97.79
14251	scIncentive for MRP Family Physicians (who bill encounter record visits) - annual chronic care in	\$133.92	\$136.60	
14252 14253	scincentive for MRP Family Physicians (who bill encounter record visits) - annual chronic care in scincentive for MRP Family Physicians (who bill encounter record visits) - annual chronic care in	\$53.58 \$133.92	\$54.65 \$136.60	
14540 14541	Intrauterine contraceptive device Removal of intrauterine device (IUD) - operation only	\$55.22 \$33.63	\$55.22	\$33.97
14542 14543	Insertion of subdermal contraceptive implant Removal of subdermal contraceptive implant	\$55.22 \$70.56	\$57.98 \$74.09	
14545 14560	Abortion - medical Pelvic exam - routine	\$176.51 \$33.66	\$185.33	\$34.00
15039 15040	Point of Care (POC) testing for opioid agonist treatment Point of Care (POC) testing for amphetamines, benzodiazepines, buprenorphine/naloxone, coca	\$13.80 \$13.80	\$15.00 \$15.00	
15100 15120	Glucose - semiquantitative Pregnancy test, immunologic, urine	\$3.94 \$12.50	\$5.00 \$14.00	
15130 15131	Urinalysis - chemical or any part of (screening) Urinalysis - microscopic examination of centrifuged deposit	\$2.66	\$3.66	
15131 15141 15200	Trichomonas / candida / Bacteria Vaginosis Visit-out of office (Age60-59) Visit-out of office (Age60-59)	\$6.05 \$45.87	\$5.00	
15200 15201 15210	Complete examination-out of office (Age 50-59) Consultation-out of office (Age 50-59) Consultation-out of office (Age 50-59)	\$45.87 \$93.35 \$110.85	\$98.62 \$118.34	
15220 15300	Conseling, Individual-out of office (Age 50-59) Visit-in office (Age 50-59) Visit-in office (Age 50-59)	\$82.51	\$98.62	
15301	Complete examination-in office (Age 50-59)	\$38.24 \$77.79 \$92.37	\$82.22	
15310 15320	Consultation-in office (Age 50-59) Counseling, Individual-in office (Age 50-59)	\$68.77	\$98.66 \$82.22	
16100 16101	Visit- In Office (age 60-69) Complete examination - in office - (age 60-69) Complete in a file of the COC CO	\$39.96 \$81.32	\$42.96 \$85.92	
16110 16120	Consultation-in office (Age 60-69) Counselling - individual - In Office (age 60-69)	\$96.56 \$71.90	\$102.98 \$85.92	
16200 16201	Visit - Out of Office (age 60-69) Visit - Out of Office - complete examination - (age 60-69)	\$48.05 \$97.59	\$51.65 \$103.30	
16210	Consultation-out of office (Age 60-69) Counselling - individual - Out of Office (age 60-69)	\$115.88 \$86.27	\$123.96 \$103.30	
16220	Visit - In Office (age 70-79)	\$45.02 \$91.94	\$48.40 \$96.80	
16220 17100	Complete examination - in office - (age 70-79)	\$91.94		
16220 17100 17101 17110		\$109.16 \$81.25	\$116.16 \$96.80	
16220 17100 17101 17110 17120 17200	Complete examination - in office - (age 70-79) Consultation-in office (Age 70-79)	\$109.16		
16220 17100 17101 17110 17120 17200 17201 17210	Complete examination - in office - (age 70-79)         Consultation-in office (Age 70-79)         Counselling - individual - In Office (age 70-79)         Visit - Out of Office - complete examination - (age 70-79)         Visit-Out of Office - complete examination - (age 70-79)         Consultation-out of office (Age 70-79)	\$109.16 \$81.25 \$54.20 \$110.31 \$131.00	\$96.80 \$58.26 \$116.52 \$139.82	
16220           17100           17101           17110           17120           17201           17210           17220           18100	Complete examination - in office - (age 70-79)           Consultation-in office (Age 70-79)           Counselling - individual - In Office (age 70-79)           Visit - Out of Office (age 70-79)           Visit - Out of Office - complete examination - (age 70-79)           Counselling - individual - Out of Office (Age 70-79)           Counselling - individual - Out of Office (age 70-79)           Visit - In Office (age 30-79)           Visit - In Office (age 80+)	\$109.16 \$81.25 \$54.20 \$110.31 \$131.00 \$97.54 \$52.13	\$96.80 \$58.26 \$116.52 \$139.82 \$116.52 \$56.04	
16220 17100 17101 17110 17120 17200 17201 17210 17220 18100 18101 18110	Complete examination - in office - (age 70-79)           Consultation-in office (Age 70-79)           Counselling-individual - In Office (age 70-79)           Visit - Out of Office - complete examination - (age 70-79)           Visit - Out of Office - complete examination - (age 70-79)           Consultation-out of office (Age 70-79)           Counselling - individual - Out of Office (age 70-79)           Visit - In Office (age 80+)           Complete examination - in office - (age 80+)           Consultation-in office (Age 80+)	\$109.16 \$81.25 \$54.20 \$110.31 \$131.00 \$97.54 \$52.13 \$106.10 \$125.60	\$96.80 \$58.26 \$116.52 \$116.52 \$116.52 \$56.04 \$112.08 \$134.49	
16220           16220           17101           17110           17120           17200           17201           17200           17200           18100           18110           18120           18200           18201	Complete examination - in office - (age 70-79)           Consultation-in office (Age 70-79)           Counselling - individual - In Office (age 70-79)           Visit - Out of Office (age 70-79)           Visit - Out of Office - complete examination - (age 70-79)           Counselling - individual - Out of Office (age 70-79)           Consultation-out of office (Age 70-79)           Consultation - out of office (Age 70-79)           Conselling - individual - Out of Office (age 70-79)           Visit - In Office (age 80+)           Complete examination - in office - (age 80+)	\$109.16 \$81.25 \$54.20 \$110.31 \$131.00 \$97.54 \$52.13 \$106.10	\$96.80 \$58.26 \$116.52 \$139.82 \$116.52 \$56.04 \$112.08	



### REPORT OF THE STAFFING COMMITTEE: Executive Director Hiring Process

January 25, 2024

### 1. BACKGROUND

In June of 2023, the Board made a strategic decision to expand our senior leadership team in recognition of the growing influence and impact of BC Family Doctor's leadership. With the aim to build the organization's capacity and better serve our members, the Board determined the organization would benefit from bringing on a seasoned Executive Director with expertise and experience in leading and managing the operations and affairs of a nonprofit organization.

A collective decision was made to restructure the senior leadership team and create a new position – Chief Medical Officer (CMO), with the expressed encouragement and support of our current Executive Director. The new CMO role will be focused on leading and managing the organization's physician affairs, such as economics and negotiations. Dr. Renee Fernandez, the current ED, <u>will remain</u> with the organization and transition horizontally into the CMO role once the new ED is in place.

The Board directed the Staffing Committee to lead the work of restructuring the organization's senior leadership and oversee the hiring of a new Executive Director. The Board empowered the Staffing Committee to lead all ED candidate interviews and select, negotiate an employment contract and bring forward a final recommended candidate to the Board for ratification.

This brief outlines the ED search process over the past five months and the Staffing Committee's final recommendation.

### 2. EXECUTIVE DIRECTOR SEARCH PROCESS

The Staffing Committee<sup>1</sup> began meeting in July 2023. Recognizing that this was the organization's first external recruitment of an ED<sup>2</sup>, and that committee members lacked the time and expertise to conduct a search, they engaged an executive search consultant. Christoph Clodius of The Discovery Group was brought on in August 2023 to lead the search.

The search formally began in September 2023. Two job descriptions were developed to distinguish the roles of the ED (*see appendix*) and CMO, and were approved by the Board at the September 30<sup>th</sup>, 2023 Board meeting.

The Search Consultant then engaged in an extensive document review to learn about BC Family Doctors (e.g. strategic plan, financials, key reports) and led consultations with select Board members, all staff and other key stakeholders on the needs of the new ED, and the challenges and opportunities for the future.

From this process, an ED Candidate Brief was developed and approved by the Staffing Committee for use in job postings. The ED position was advertised widely from mid-October 2023 to November 17, 2023 through various channels (e.g. LinkedIn, Indeed, Charity Village, BC Family Doctors website,

<sup>&</sup>lt;sup>1</sup> The Staffing Committee, as per our bylaws, consists of the Past President, President, President-Elect, Treasurer and Member-at-Large of the Finance Committee. Staff support was provided by the Chief Strategy & Operations Officer.

<sup>&</sup>lt;sup>2</sup> All Executive Directors up to present day have been family physicians and hired from among current Board members.



etc.). The Search Consultant also reached out proactively to over 50 people for their interest in the position and/or candidate ideas.

### 3. CANDIDATE SELECTION PROCESS

More than 25 individuals applied for the position. The Staffing Committee identified the top 9 candidates, who were invited to participate in a 1:1 screening interview with the Search Consultant to assess alignment with the ED role. Two candidates subsequently withdrew. Of the remaining 7 candidates, the top 5 were invited to an interview with the Committee.

The entire Staffing Committee met to conduct in-person interviews with each of the top 5 candidates. Post interview discussions resulted in 2 candidates being recommended for a second round of interviews with the President and President-Elect, as well as with the current Executive Director and Chief Strategy & Operations Officer.

Following the second round of interviews, a full debrief with the entire Staffing Committee resulted in a <u>unanimous</u> decision on the top candidate for Executive Director.

### 4. FINAL STEPS

The Search Consultant, guided by the President and President-Elect on the job terms and contract negotiation parameters, concluded a successful offer of employment negotiation with the top candidate.

A 360-degree reference check was performed. Six referees were consulted and a written report submitted to the President.

A job offer was made and accepted, conditional on ratification by the Board.

The candidate's tentative start date is Monday, March 11, 2024.

### 5. MOTION FOR THE BOARD

**Recommendation for Decision:** The Board approves the hiring of the Staffing Committee's recommended candidate for Executive Director.



### JOB DESCRIPTION

### **EXECUTIVE DIRECTOR**

Job Title:	Executive Director
Job Classification:	Full time, 37.5 hours per week
Reports To:	Board of Directors
Position Summary:	Oversees the Society's direction and management

### **OBJECTIVE OF POSITION:**

The Executive Director (ED) has overall oversight and accountability for the success of the organization, including strategic and operational responsibility for BC Family Doctors' vision, mission execution, staff, and programs. This position ensures alignment of organizational objectives and actions with Board of Director priorities. The ED provides leadership to support the organization's physician leaders, staff, and contractors and fosters a culture that promotes excellence and cultivates respect, integrity, courage and inclusiveness.

The ED works with the Executive Medical Director (EMD) in a partnership leadership model. Each senior leader has a delineated role, ensuring their skills and strengths complement each other and the overall needs of the organization. Each leader has the agency to make decisions in the areas they are accountable. The ED reports directly to the Board of Directors.

The ED partners with the EMD in areas such as:

- Strategic executive leadership to advance the organization's mission
- Identification of emerging issues for family physicians
- Member and physician community engagement
- Representation of the organization to various stakeholders
- Steward the organization's brand in the community to enhance the organization's reputation

### 1. ORGANIZATIONAL LEADERSHIP AND STRATEGY:

- Provide strategic executive leadership to advance the organization's mission, as defined by the Board of Directors.
- Lead long-term planning through the development and implementation of strategic and operational plans, providing vision and strategy for the organization's growth
- Work with the Board to develop organizational goals to achieve impact for the organization and the broader family physician community
- Lead and develop a high-performing staff team, including recruitment and retention, directing staff work, and managing performance.
- Maintain a culture of teamwork and accountability that ensures long-term organizational success and alignment of goals
- Identify emerging issues in local, provincial, federal and international arenas that could influence healthcare delivery in BC
- Partner with the EMD to support physician affairs



### 2. BOARD RELATIONS:

- Collaborate with the Board to develop and fulfill the Society's vision, mission and strategic priorities
- Develop, mentor and support a strong Board of Directors, and build board involvement with strategic direction for both operations and community impact
- Lead Board communications, identifying, assessing and informing the Board of internal and external issues that affect the organization
- Develop meeting agendas and materials, in collaboration with the President and Committee Chairs and serve as ex-officio of committees, where appropriate
- Lead governance oversight, ensuring Constitution, Bylaws, policy and procedure adherence, and direct structure and process improvements
- Administer the Society's elections processes
- Attend Board and committee meetings

### 3. OPERATIONS AND MANAGEMENT:

- Oversee the strategic leadership and management of the organization
- Ensure the operations of the organization meets the expectations of its board with programs and services reflecting the mission of the organization
- Oversee the planning, implementation and evaluation of the organization's programs and services, ensuring alignment of organizational goals and objectives with key organizational priorities, including development of key performance indicators, and ensures these are communicated to staff, Board and members
- Devise and present strategic options and plans for organizational activities and gains Board approval as needed to carry out the work of the organization
- Oversee the financial management, planning, systems and controls of the organization, including setting annual and project budget priorities
- Sign agreements, contracts, and official documents on behalf of the Society
- Provide project management leadership and oversight for projects, as needed
- Oversee core operations functions such as facilities management, insurance, contract management and other functions to ensure the organization's daily operations are effective and efficient
- Oversee the planning and coordination of the Annual General Meeting and Annual Report

### 4. COMMUNICATIONS, STAKEHOLDER RELATIONS, AND COMMUNITY BUILDING:

- Oversight and strategic direction on communications to ensure alignment with the organizational brand and culture
- Steward the organization's brand in the community, building trust and growing the organization's reputation
- Oversight and strategic direction on advocacy work to champion issues relevant to the physician community
- Establish and leverage the power of relationships and networks, working across sectors and with internal and external stakeholders to achieve organizational goals and objectives and garner new opportunities
- Represent the organization at external meetings; act as a spokesperson for the organization, and present on the work of the organization, in collaboration with the EMD