

The Ministry of Health is replacing Service Location Code A (Practitioner’s Office). BC Family Doctors has created the following table and FAQs to help you determine the appropriate location code for each of the sites where you practice. You need to change the location code in your EMR/Teleplan software **before Oct 1, 2021** in order to avoid billing rejections.

Location	Location Description	Location Code
Hybrid Primary Care Practice	A primary care practice that includes both longitudinal primary care services and walk-in/episodic care services (see definitions below).	K
Longitudinal Primary Care Practice	<p>A primary care practice (e.g. Patient Medical Home) that provides longitudinal primary care services by a family physician, group of family physicians, or group of primary care providers (FPs and NPs).</p> <p>Family physicians and nurse practitioners with a focused practice or providing consultative expertise (e.g. addiction medicine, sports medicine, or women’s health) are included under this code.</p> <p>Family physicians providing care in a shared office with non-family physicians are included under this code.</p>	L
Walk-In/Episodic Care Clinic	A practice that provides exclusively episodic primary care services.	W
Virtual Care	<p>A practice that provides exclusively virtual care as a method of delivering health care diagnosis and treatment services.</p> <p>Does not include other clinics or centers where virtual care is provided in addition to in-person care (e.g. a Longitudinal Primary Care Practice or Walk-In/Episodic Care Clinic offering virtual care services and in-person services would not use V).</p>	V
Community Health Centre	An inter-professional primary care centre that integrates primary care, health promotion and community well-being services as well as a broader range of social supports.	B
First Nations Primary Health Care Clinic	A clinic that provides inter-professional-based continuum of care that integrates health services, disease prevention and management, population health promotion, traditional and mental wellness, and social determinants of health, as well as embodies attributes of cultural safety and humility, trauma-informed care, and integration to First Nations communities.	J
Urgent and Primary Care Centre (Ministry-designated)	A centre that provides longitudinal full-service primary care and attachment in addition to meeting the episodic urgent primary care needs for both attached and unattached patients.	U

For further information on Service Location Codes, please see the [MSP website](#).

Location	Location Description	Location Code
Residential Care/Assisted Living Residence	Service is provided to a patient in a licensed residential care facility or registered assisted living residence (Note: Excludes small “group homes” where no professional health care support/care is available and includes extended care facility within a hospital).	C
Diagnostic Facility	Service is provided in a facility that primarily/exclusively provides diagnostic testing and has been granted a MSC Certificate of Approval (Note: Excludes diagnostic tests provided in practitioner’s office. Also excludes diagnostic services provided in/by hospital and/or D&T centre facilities).	D
Hospital Emergency Room (unscheduled patient)	Service is provided in a hospital emergency department for a patient who (Patient) presents for emergent or urgent treatment (Note: Excludes hospital outpatients who receive services on a scheduled basis within an emergency department – see Hospital Outpatient).	E
Private medical/surgical facility	Service is provided within a private medical/surgery facility accredited by the College of Physicians and Surgeons of BC	F
Hospital , Day Care (surgery)	Service is provided within a hospital to a patient who is a day care surgery patient (Note: Includes all patients who are in hospital on a day care basis primarily to receive a “procedure”. Excludes scheduled services – see Hospital – Out-Patient).	G
Hospital (inpatient)	Service is provided for a patient who is an inpatient of a hospital (Note: Excludes patients located within a designated “extended care unit” within a hospital – see Residential Care/Assisted Living Residence).	I
Mental Health Centre	Service is provided in a publicly administered mental health centre to an outpatient (Note: Excludes mental health facilities that are primarily residential in nature – see Residential Care/Assisted Living. Includes CRESST Facilities).	M
Health Care Practitioner Office (non-physician)	An office where non-physician health care practitioners, e.g. Nurse Practitioners, are providing health care.	N
Hospital Outpatient	Service is provided in outpatient and/or ambulatory clinics where outpatients receive scheduled services including emergency department, or any other hospital setting where outpatients receive services (Note: Excludes day care surgical patients).	P
Specialist Physician Office	A physician office that provides health care services by one or more non-family physicians (e.g. Royal College specialist)	Q
Patient's Private Home	Service is provided in a patient’s own home (Note: Includes service provided in “group homes” where on-site nursing or other health professional support care is not provided, but excludes assisted living residences and other residential facilities – see Residential Care/Assisted Living Residence).	R
Practitioner's Office, in publicly administered facility	Service is provided in a practitioner’s Publicly Administered office located within a publicly administered health care facility (e.g., Hospital, Primary Care Centre/Clinic, D&T Centre, etc.).	T
Other, e.g., accident site or in an ambulance	Service is provided in any other location such as a temporary community or school clinic, ambulance, accident site, etc.	Z

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FREQUENTLY ASKED QUESTIONS

1. Does every physician in the clinic use the same location code or does it depend on their type of practice?

All physicians in the clinic should use the same location code, unless they are a Royal College-specialist or other type of health care provider.

2. My clinic provides virtual care in addition to in-person care. Which location code do the physicians use?

Physicians and clinics where virtual care is provided in addition to in-person care should use the location code that relates to their type of practice. For example, a practice that provides longitudinal primary care services would use code (L). Clinics that provide exclusively episodic primary care services would use code (W).

Only practices that provide *exclusively* virtual care as a method of delivering health care diagnosis and treatment services should use location code (V).

3. In clinics that share space between family physicians and other specialists, which location code should the physicians use?

Family physicians providing care in a shared office with other types of specialists should use code (L). Physicians who are Royal-College specialists and bill "specialist" fee codes should use code (Q).

4. Which code do family physicians working in a shared practice with midwives use?

Family physicians providing care in a shared office with midwives or other health care providers should use code (L).

5. Which code do family physicians with focused practices use?

Family physicians with a focused practice or providing consultative expertise (e.g. addiction medicine, sports medicine, or women's health) should use service location code (L).

6. My clinic has an interprofessional primary care team that is providing primary care services. Do we use location code (B) or code (L)?

Use location code (L) Longitudinal Primary Care Practice. Only clinics that have been designated as "official" Community Health Centres should use location code (B).

7. Which Service Location Codes are eligible for the Business Cost Premium (BCP)?

- (B) Community Health Centre
- (D) Diagnostic Facility
- (F) Private Medical/Surgical Facility
- (K) Hybrid Primary Care Practice
- (J) First Nations Primary Health Care Clinic
- (L) Longitudinal Primary Care Practice
- (M) Mental Health Centre
- (Q) Specialist Physician Office
- (T) Practitioner's Office - In Publicly Administered Facility
- (U) Urgent and Primary Care Centre
- (V) Virtual Care Clinic
- (W) Walk-In/Episodic Care Clinic